



What to Consider When Planning a Surveillance System

Establishing an effective municipal surveillance system is much more complicated than just installing some cameras. Sure, those cameras will provide video, but a true surveillance network provides much more: live and recorded video, secure incident sharing, inter-agency collaboration, and a safe, secure community.

Before you start planning, consider the following. And if it seems like a daunting task, give us a call. We have the experience to guide you through from planning through deployment and beyond.

INVENTORY • USABILITY

- 1 Existing Assets** Most agencies have an existing “camera system.” Consideration must be given to the placement of every camera and its purpose. Is it accomplishing its objectives? What are those objectives? Is it effective? If not, what will it require to become useful? Can it be useful to other departments?

INTEGRATION • CULTURAL ACCEPTANCE

- 2 Process Improvements** Everything is a process! Technology, when implemented properly, should improve the existing workflows. From real-time actionable video for first responders to offsite audio intervention capabilities, a well-planned surveillance solution can provide the situational awareness you need to expand or enhance existing responses.

UNIFICATION • CONTROL AND AUDIT

- 3 Sharing Model** Shared resources can have a dramatic impact on cost savings and budgets, while improving processes and response capabilities at the same time. A city with shared and effective cameras provide awareness and streamlining of tasks to every department that needs it.

ASSURANCE MODEL • REGULATORY COMPLIANCE

- 4 Meeting Mandates** Mission-essential surveillance is more than video—it’s information traversing networks, providing vital awareness for first responders, officers, city planners, and more. From network security to camera retention policies to integrity of video evidence—all these must meet state, local, and federal requirements.

DEFINE • EMPOWER

- 5 User’s Needs** Success starts and ends with the ability of the network and software to meet the needs of the users. For DETECT, it’s the combination of a highly scalable peer-to-peer architecture and the power behind the VMS that allows our users to meet the challenges posed by the needs of their communities.

MANAGE CHANGE • RELIABILITY

- 6 Support and Maintain** When you work with the DETECT team, our partnership does not end with deployment. We monitor the system health status information daily, and we’ve developed a reputation for uncovering potential issues before our customers are even aware of a problem. Our support process is designed to ensure the high uptime and reliability necessary for mission essential operation.